

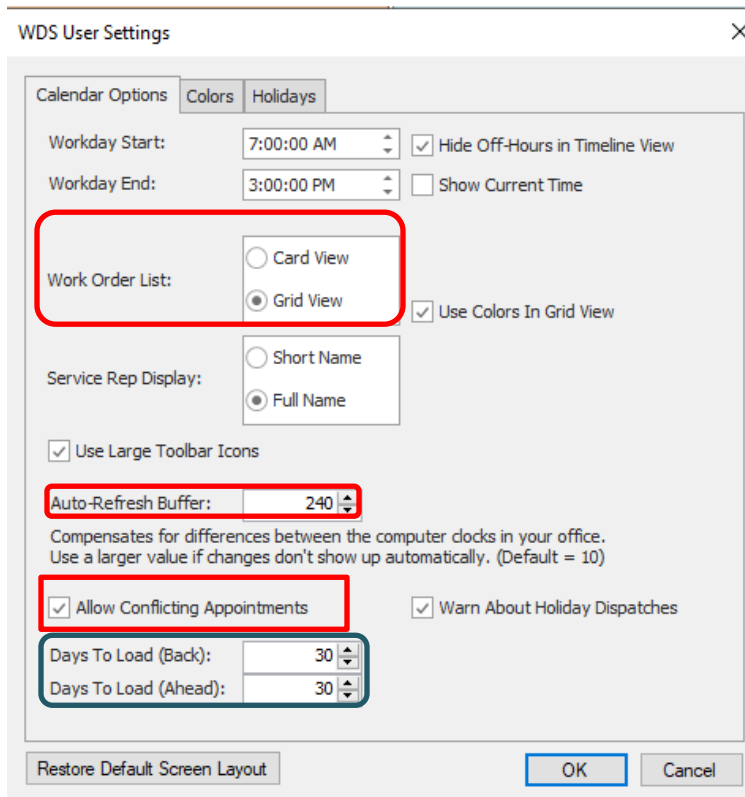
Recommended Settings for Dispatch Scheduling (WDS)

The Dispatch Scheduling (WDS) board is designed for users to set their individual preferences. However, for optimum performance we recommend the following settings for all users.

From the WDS tool bar - click [Settings].



- Select 'Grid View' for the Work Order List.
- Set the Auto-Refresh Buffer to '240'.
- Check the 'Allow Conflicting Appointments' option.
- Select '30' for Days to Load (Back) as well as Days to Load (Ahead).



WDS User Settings

Calendar Options | Colors | Holidays

Workday Start: 7:00:00 AM Hide Off-Hours in Timeline View

Workday End: 3:00:00 PM Show Current Time

Work Order List: Card View Grid View Use Colors In Grid View

Service Rep Display: Short Name Full Name

Use Large Toolbar Icons

Auto-Refresh Buffer: 240

Compensates for differences between the computer clocks in your office.
Use a larger value if changes don't show up automatically. (Default = 10)

Allow Conflicting Appointments Warn About Holiday Dispatches

Days To Load (Back): 30

Days To Load (Ahead): 30

Restore Default Screen Layout OK Cancel

For our full How-To on WDS Scheduling, go to our Support Website (cfdatasupport.com)
And you'll find it in the How To's tab under Work Orders.