


How To: Access the C/F Data Systems' Support Website

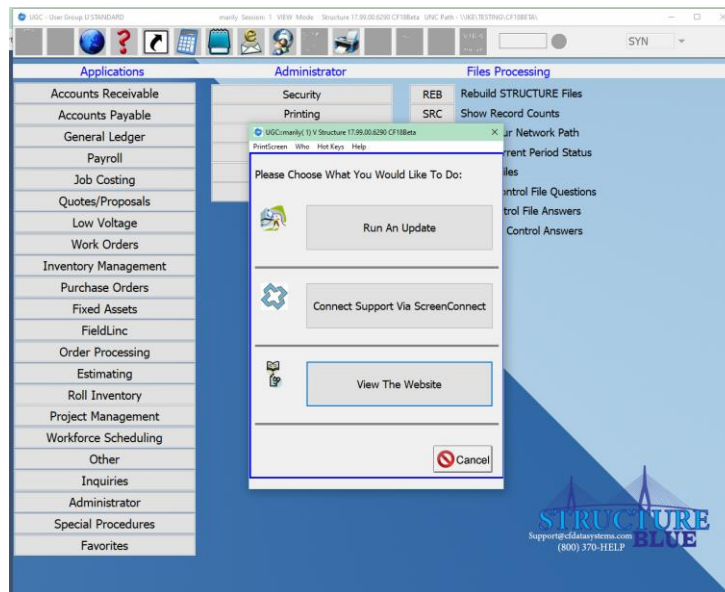
This website is dedicated to you, the customer.

You will need to register your email address to access all the great resources we have made available.

- Video How To's
- PDF How To's
- Past Academy recordings
- Past Newsletters
- Version 18 Class Workbooks
- Connect to a Support Rep via screen connect
- Read the latest Release Notes

How to register:

From the  choose View the Website. You may also type in your web browser: cfdatasupport.com



How To: Access the C/F Data Systems' Support Website

- Enter your company name, your email address from that company, and a password. (You may want to use the same password you use to log in to STRUCTURE.)
- Click [Sign up].
- Once your email and company as been verified as being a customer in good standing, you will receive an email notifying you that you are all set. (Usually within 30 minutes.)
- Check your Spam folder or give our Dispatcher a call at 781-337-7200.
- Please complete this process during regular business hours. (8:30-5:00 EST)
- If you don't receive this email, your email server is blocking it. Easiest fix is to sign up with a Gmail or Yahoo email account, which may need our Dispatcher to verify.

Once you have received your confirmation email, click on the globe again, or go to cfdatasupport.com, this time choose **"Already a Member? Log In"**



- Then enter your Email address and password
- After logging into the website, choose the 'remember me' option
- If you have any suggestions for the website, just contact one of the support representatives